

Our album of the year - 2013/14

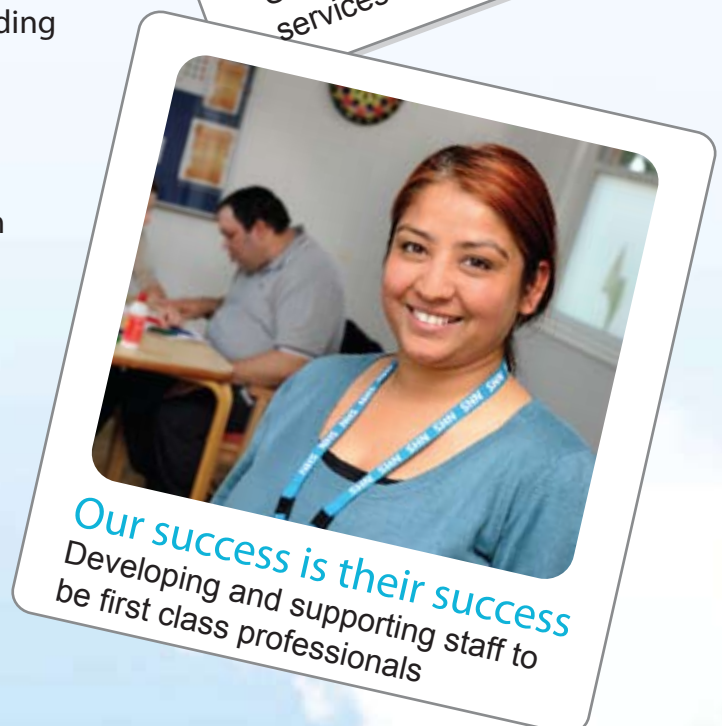
Time certainly moves at a pace! Here we are, another twelve months down the line, reflecting once again on our achievements from last year and our plans in store for 2014/15.

This year, we worked extremely hard to provide the best possible services to our patients and service users. We were shocked by the Francis Report into the failings at Mid Staffordshire hospital and the report into abuse at Winterbourne View, a hospital for people with learning disabilities. In November 2013, we launched 'Keeping our Promise' an initiative enabling every member of staff to reflect and respond to these reports. The initiative produced lots of practical ideas that could improve the way we work and we are in the process of putting many of these into action.

The Trust, along with other public sector organisations has faced many challenges, particularly financial ones during the year. A great deal of our focus in 2013/2014 has been on service developments and transformations that will deliver service improvements and ensure the long term future of our services.

We have also managed to successfully bid for funding reaching just short of £2.5million. This funding is being put towards innovative schemes helping to put our Trust on the map as a first class service provider.

With more significant change and uncertainty pending for the NHS as a whole, it is important that we do not allow the pace of change to leave our staff behind. The quality of the services we provide is a reflection of the people who work in them. Our success is their success and the result of good team work. It is important looking forward that we focus on our staff, enable them to develop, and ensure they are well trained and feel supported in all that they do.



Trust Highlights 2013/2014



Highlights 2013/2014
We met all our financial targets for 2013/2014



Highlights 2013/2014
All parts of the Trust are compliant with the Care Quality Commission (CQC)



Highlights 2013/2014
We launched a new Quality Governance Strategy and a Clinical Quality Strategy "Caring Counts"



Successfully bid for:

£1.4million
Capital Funds

£1.0m
For a new EHR

Highlights 2013/2014
We successfully bid and won £1.4million in capital funds and £1million towards developing a new Trustwide Electronic Health Records System



Our Community
you matter, we care

Learning Disabilities Division

We have had a very successful year developing pathways and services to ensure that people who need our care are seen within the Black Country and that their journey back to their homes is as quick and easy as possible.

This has included developing three priority care pathways for people with learning disabilities and approving a Step Down Service to enable quicker discharge and make the transition out of our services back to home more comfortable.

We have also worked hard to reach our Quality Improvement Priority for the year by improving our patient activity levels in our inpatient areas. We have designed and implemented plans for each unit offering balanced and structured days for our patients. Activities are then monitored in each location to make sure patients are encouraged to participate offering them at least 25 hours of activities a week.

We aim to continue our hard working approach into the next year and strive to develop more accessible communication formats, champions and resources.



Highlights 2013/2014
Development of three priority care pathways, including a 16 week care pathway to encourage quicker discharge



Highlights 2013/2014
Development and approval of the Step Down business case



Priority 2014/2015
Develop more accessible communication formats, champions and resources



Mental Health Division

We have continued to make considerable progress this year, developing our services and infrastructure and taking forward our Quality Improvement Priorities.

The year has seen the completion and opening of the new wards at Penn Hospital, leading to a fully compliant CQC visit, a pilot of a revolutionary liaison service at Sandwell Hospital called the Oak Unit and the completion of a consultation period for the redesign of Sandwell community services.

We also successful bid for a £1million capital fund to build a dementia resource hub at Edward Street Hospital. The Lighthouse opened to the public in May 2014.

We have also not only reached our Quality Improvement Priority but thanks to the introduction of the Fall Safe campaign, more than surpassed it, hitting a 30% reduction in inpatient falls.

We hope to continue this success in 2014/2015 as we drive to implement the redesign of Sandwell community services and take forward our plans for the regions first Recovery College.



Highlights 2013/2014
The completion and opening of the redeveloped wards at Penn Hospital - Dale, Brook and Meadow



Highlights 2013/2014
Secured a £1 million capital fund for the development of a groundbreaking dementia resource hub in Sandwell



Priority 2014/2015
Improvement of medicines management and administration



Children, Young People and Families Division

This year we have undergone some significant changes within the division due to national initiatives and local demands. We have risen to the challenge of these changes and have already begun to see a positive impact on our services.

We have developed a new additional needs model ensuring that children with complex care needs receive a consistent service, minimising hospital admissions and providing paediatric care in the community.

Our Health Visiting Service has also shown their dedication and passion as they have embarked on implementing the national project entitled 'Call to Action'. We have recruited an additional 21 Health Visitors, in line with this initiative, and hope to increase the workforce even more in the coming year.

Our future looks extremely bright as we pursue a range of new service developments and contracts. A CAMHS 0-25 service is due to be developed and rolled out during 2014 in Wolverhampton, leading the way for future developments and growth.

Engaging young people is one of our top priorities for 2014/15, leading us into a future of true co-production.



Highlights 2013/2014
Development of Additional Needs new model for children with complex health needs



Highlights 2013/2014
Implementation of the national Health Visitor initiative "Call to Action"



Priority 2014/2015
Listen to and learn from regular service user feedback across all services

Looking forward to 2014/15

We have a number of key projects taking place over the next year that will enhance our services, expand our workforce and improve our patient and service user experiences.

There will be particular focus on the expansion of our Child and Adolescent Mental Health Services to include young people up to 25 years in Wolverhampton. This development will lead the way for new contracts and further service transformations over the next few years.

National initiatives will continue to be a key priority as we implement the Health Visitor "Call to Action" and cement the foundations for our first Recovery College in Sandwell. We will also be working on developing our Liaison Psychiatry Service and producing a healthy lives pathway in our learning disabilities services.

The key to making the above changes successful are our staff. We will be working to ensure our staff are effectively communicated with, involved in decisions and have the opportunities to develop their skills for the future.

And finally...

We have given you an overview of what we have been up to over the last year and our plans for the future. If you would like to find out more please visit www.bcpft.nhs.uk and take a look at our full Annual Report in the **About Us** Section.

Alternatively please contact the communications team on 0121 612 8032 or communications.team@bcpft.nhs.uk



Quality Priorities 2014/16
We will get the fundamentals of care right every time and evolve healthcare by innovation



Quality Priorities 2014/16
We will enhance good communication



Quality Priorities 2014/16
We will have a highly competent workforce and will empower our staff and service users



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