



**Recommendation to be finalised following NHS England's independent quality assurance review into the care and treatment of P in the West Midlands**

No.	RECOMMENDATION	CCG OVERSIGHT	ACCOUNTABLE LEAD	GRADING	FOLLOW UP ACTION TO ACHIEVE 'A' GRADING	BY WHEN
1	The new electronic health record (EHR) must facilitate the recording of other agencies involvement and contact details.	Overseen by NHS Sandwell & West Birmingham CCG	Joyce Fletcher Director of Nursing,	D	<p>At the March 2018 meeting of the Board of Directors it was agreed to progress EHR in collaboration with Dudley and Walsall Mental Health Partnership Trust in order that the introduction of electronic health records will take place in 2019/20.</p> <p>The first server is scheduled to go live in May 2019 with all servers live by December by 2019.</p> <p>Thereafter we will be able to fully demonstrate the new electronic health record (EHR) is able to facilitate the recording of other agencies involvement and contact details, and merit a change to grade A.</p>	January 2020