

Introduction

Welcome to the review of 2014/15, which proved to be another challenging year for us. We hope this review will give you an insight into what we have achieved over the last 12 months as well as our plans for the future.

The Trust's vision is...



Our Community
you matter, we care

Supported through our vision statement:

“working with local communities
to improve the health and
wellbeing of everyone”

Our collective values are:

Honesty and transparency
Integrity
Empowerment
Compassion and kindness
Dignity and respect

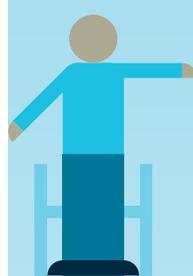


Our objectives are

- We will **nurture a culture** which provides **safe, effective, caring, responsive and well led services**.
- We will **involve and listen** to patients, carers and families experience to **continually improve** services we provide.
- We will be a **leading provider** of specialist mental health, learning disability and children's services, proactively seeking opportunities to develop our services **building partnerships** with others, to strengthen and **expand** the services we provide.
- Attract and retain a well-trained, diverse, flexible, **empowered and valued workforce**.
- Resources will be used effectively, **innovatively** and in a **sustainable** manner.

Our services

The Trust has two clinical groups:



• Mental Health

Mental health services for adults and older adults

Sandwell
Wolverhampton

• Learning Disabilities and Children, Young People and Families (CYPF)

Specialist learning disability services

Across the Black Country

Children's services

Dudley

Mental health services for children and young people

Wolverhampton
Sandwell

Expenditure

c.£100M



Staff no. by profession

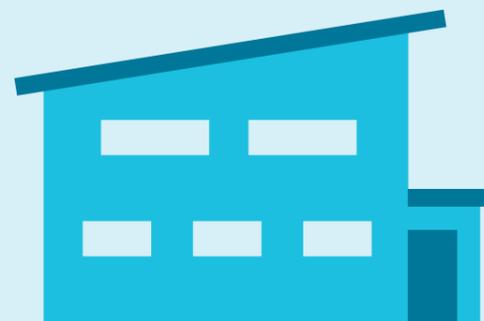
Nursing staff inc Health Visitors	610
Psychiatrists	101
Healthcare Support Workers	301
Psychologists / support	212
Allied Health Professionals / support	203
Administrative and Clerical	470
Estates	138
Pharmacy	5

Total staff 2,040

Staff by profession*

*some staff groups have been amalgamated.

The estate



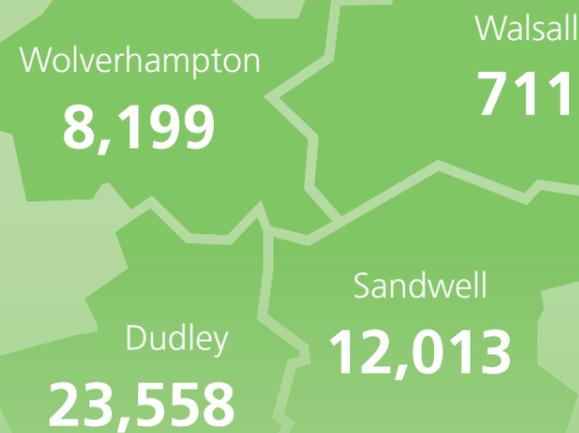
We operate out of **4** main hospital sites

Penn Hospital, Wolverhampton;
Edward Street Hospital, Sandwell;
Heath Lane Hospital, Sandwell;
Hallam St. Hospital, Sandwell

and **46** other sites in the community

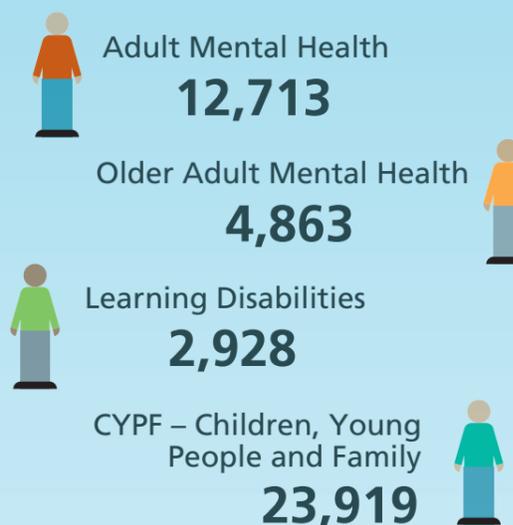


Patients supported by area of Trust*



*The total of patients supported is higher than the patients seen per year because patients can be seen within multiple divisions/teams

Patients seen by community teams



*Including outpatients. The total is higher than patients supported by area of Trust because patients can be seen within multiple divisions/teams

Patients seen per year*



42,859



*Unique patients seen

Patients admitted

Adult Mental Health
1,111

Older Adult Mental Health
228

Learning Disabilities
55

*Number of admissions across the Trust

Our stakeholders



We work with a range of stakeholders including Clinical Commissioning Groups (CCG's), local authorities, members and governors, voluntary sector, emergency services, faith groups, schools and colleges, Monitor (regulator of foundation trusts), Care Quality Commission (CQC), Ofsted (for children's services), and the general public.



For a full list of our stakeholders please contact the communications.team@bcpft.nhs.uk

Our achievements in 2014/15

We are an award winning Trust, including:

- Small Apprenticeship Employer of the Year at the first Health Education West Midlands Apprenticeship Recognition Awards
- Employee from Blakenhall Day Resource Unit in Wolverhampton wins Outstanding Dementia Support Worker at the National Dementia Care Awards
- Oak Unit Mental Health Liaison Team shortlisted for Psychiatric Team of the Year (Royal College of Psychiatry Awards)
- Research and Innovation Team win £20,000 grant for new clinical trial facility
- Opening of The Lighthouse, an innovative dementia resource hub developed in collaboration with the University of Stirling
- Nearly £1m successful bid for development of Electronic Health Record (EHR)
- New mental health triage service running across the Black Country in conjunction with West Midlands Police Service
- Patient-Led Assessments of the Care Environment (PLACE) improvements
- Redesign of mental health services in Sandwell to improve patient experience
- Implementing creative strategies – ‘making care visible’
- National praise for Family Nurse Partnership (FNP) team
- The only co-commissioning pilot in the Country for CAMHS Tier 4 / 3.5 working in conjunction with Wolverhampton City CCG as lead Commissioners across the Black Country

Our priorities for 2015/16

- Financial sustainability programme and implementing new sustainable configuration of services with a preferred partner organisation

- Care Quality Commission outcomes
- Staff engagement
- Communication

- Pilot implementation of the Trust's Electronic Health Record (EHR) system
- Wolverhampton community services redesign

This has been a whistle-stop tour of what we have been up to and where we are going. If you would like to find out more contact communications.team@bcpft.nhs.uk

 [Facebook.com/BCPFT](https://www.facebook.com/BCPFT)  [Twitter @BCPFT.nhs](https://twitter.com/BCPFT.nhs)

Thank you for your interest in our work, we look forward to being in touch over the coming year.